

Warranty Statement

Orion Global (OG), LLC warrants the products described herein for a period of 1 (one) year under normal use and service from the date of manufacture as marked on the product, that the product will be free of defects in material and workmanship. This warranty does not cover ordinary wear and tear, abuse, misuse, overloading, improper installation, modified products, or damage caused by the end user connecting the unit to wrong power source.

THERE IS NO WARRANTY OF MERCHANTABILITY. THERE ARE NO WARRANTIES WHICH EXTEND BEYOND THE DESCRIPTION HEREIN. THERE ARE NO WARRANTIES EXPRESSED OR IMPLIED OR ANY AFFIRMATION OF FACT OR REPRESENTATION EXCEPT AS SET FORTH HEREIN.

REMEDY

Orion Global (OG), LLC's sole responsibility and liability, and buyer's exclusive remedy shall be limited to the repair or replacement at OG's option, of a part or parts not conforming to the warranty stated. All products requiring warranty service shall be returned to OG within 1 year of manufacture, shipping prepaid. OG will return repaired or replaced product(s) to the purchaser via prepaid ground transportation. In no event shall OG be liable for damages of any nature, including incidental or consequential damages, including but not limited to any damages resulting from non-conformity, defect in material or workmanship.

All material being returned for service must have an RMA number shown. Please e-mail customerservice@orionglobal.net to request your RMA number prior to sending the material(s) for service.